

# Harleysville Flood Processing Center

## C/O National Flood Services

**Mailing Address:**  
PO Box 2057  
Kalispell, MT 59903

**Street Address:**  
555 Corporate Drive  
Kalispell, MT 59901

[www.nfs.stoneriver.com](http://www.nfs.stoneriver.com)

## Customer Service:

**csr@nfs.stoneriver.com**

- Cancellations & Endorsements
- Flood Zone Determinations
- Rating Assistance
- Submit for Rate Quotes
- Requests for Supplies

**Phone:** 1.888.453.0598

**Fax: East Coast** 406.756.8263

**Fax: Midwest** 406.756.8744

## Rollover Coordination:

**nfsrollover@nfs.stoneriver.com**

- Receives and reconciles declaration pages for Rollover
- Sends agency confirmation list of policies received
- Contacts agency for any missing or current information
- Bills mortgagee or insured 90 days prior to expiration date with cover letter of explanation on Agency letterhead (if requested)
- Sends agency copy of billing
- Sends agency expiration letter if premium is not received

**Phone:** 1.866.796.9340

**Fax:** 406.755.4060

## Agency Services:

**agency.services@nfs.stoneriver.com**

- Assigns agency producer number and sets up commission structure
- Assigns agency PIN # for access to agency/policy data via Internet
- Forwards manuals and necessary materials

**Phone:** 1.866.796.7582

**Fax:** 406.755.4403

## Claims:

**claimsfax@nfs.stoneriver.com**

- Claims reporting
- Adjuster assignments
- Status inquiries
- Claim payments

**Phone:** 1.800.759.8656

**Fax:** 406.257.1629

## Excess Flood Department:

**excess@nfs.stoneriver.com**

- Quotes
- Claims Reporting

**Phone:** 1.888.281.0684

**Fax:** 954.420.5869



**Harleysville Insurance**  
355 Maple Avenue  
Harleysville, PA 19438-2297  
[www.harleysvillefloodinsurance.com](http://www.harleysvillefloodinsurance.com)